Terms and conditions

- A member (the "Member") or a designated partner/spouse (the "Designee") may use a room at the SoHo Metropolitan Hotel (the "Hotel") for one- or two-night weekend stays (defined as Friday - Sunday, Saturday - Monday, or any single night between Friday and Sunday) for the duration of the annual membership.
- Unlimited (potentially 52) weekend stays may be consumed annually.
- One double-occupancy, deluxe room per stay per membership (upgrades and additional occupants extra: see additional charges below).
- Ability to reserve & use based on availability of rooms. Reservations may be made a maximum of 72 hours in advance of check-in. By way of example, a confirmed booking for a Friday check-in as early as 12PM on Tuesday of that same week, but not before.
- Confirmed reservations may be made ahead of the 72-hour period by paying a non-refundable \$100 charge per night of stay.
- Same day reservations are welcomed (based on availability).
- View our availability policy and information at http://soho.metropolitan.com/club/.
- Memberships are non-transferable: one of the Member or Designee must be present to check in. Designation of a person as Designee is made annually at origination of the membership.
- Both Member and Designee must be over 25 and not a resident of Metro Toronto. For the purpose of eligibility, Metro Toronto is bounded by the east edge of Hwy 427, south edge of Hwy 407, west edge of Brock Road (Pickering), and the south shore of Toronto Island.
- This residency requirement must be confirmed upon purchase of SoHo Met Club membership with a valid driver's license showing the Member and the Designee's residential addresses.
- The annual, 12-month membership starts the day of your first use or 60 days after membership purchase, whichever occurs first.
- The membership fee is payable fully upon purchase, and subject to 13% Ontario HST. No additional tax is payable on the standard room use portion of each stay.
- Optional charges, e.g. incidentals, long distance telephone charges, food & beverage, pay-per-view movies etc., are subject to additional fees and applicable Ontario HST.

Your membership privileges:

- Unlimited one- or two-night weekend stays (potentially 52) of one double-occupancy, deluxe room per membership annually.
- Luxury hotel VIP service.
- 15% off room rates for all other days of the week, i.e. Monday-Thursday.
- 20% off all consumption at our food & beverage outlet Senses Restaurant, Bar and Café - excluding room service and minibar.
- Room upgrades when available at special members' rate (see below).
- Housekeeping services provided on request; some additional charges may apply.
- Indoor parking available at \$750 per annum (for 2-night weekend parking only, regularly a \$3,120 value!), or on a per stay basis at a discounted rate of \$20/night (regularly \$30/night, a 33% savings).
- Full use of hotel facilities (fitness centre, lap pool, steam rooms, business centre, basic cable TV).
- Local phone calls and Hi-speed Internet via Wi-Fi.
- Facility fees (regularly \$8 per day) included in annual membership.
- Limited storage on property provided in a personalized tote bag.
- Invitation to special members only events.
- Exclusive welcome package (luxurious SoHo Metropolitan robe, personalized key card and "do not disturb" sign, Molton Brown amenity kit, all in a personalized tote, plus a private concierge welcome when you first check-in).

Summary of optional charges:

- Upgrade to a premium room at just \$25/night (based on availability).
- Upgrade to an executive or junior suite at just \$50/night (based on availability).
- Upgrade to a residential suite with kitchen at just \$75/night (based on availability).
- Each additional occupant (one max) above the age of 12 is \$30/night.
- Confirm reservations in advance of 72 hours for an additional \$100/stay (charged upon reservation and non-refundable).
- Indoor parking available at \$750 per annum (for 2-night weekend parking only, regularly a \$3,120 value!), or on a per stay basis at a discounted rate of \$20/night (regularly \$30/night, a 33% savings).
- 20% off all consumption at our food & beverage outlet Senses Restaurant, Bar and Café excluding room service and minibar.
- Incidentals, such as long distance telephone charges, food & beverage, pay-per-view movies etc., are subject to additional fees. All optional and additional charges subject to Ontario HST and payable upon check-out each stay.